



Sri K S Madhavan, Chairman of Shingo Institute of Japanese Management, in the 4th session of talks under Business Leadership forum spoke about evolution of Japanese techniques like TEI, TOM, TPM, 5S etc in the quest towards achieving global leadership. He said Japan handled triple disaster Tohoku earthquake, deadly tsunami and Fukushima Nuclear Disaster effectively.

Japanese management techniques spread all over the administration, schools colleges and public places too. It is basically a multi-directional focus - Individual Performance and Institutional Performance with the objective that entire Society shall excel. The effort is to move from individual glory to excellence of whole society/ community. From Individualistic attitude to collective attitude



**Shingo Institute
of Japanese**

He said 5S technique changes the individual and brings orderliness in him resulting in a clean workplace, clean thinking and removes dirty work habits. TQC was evolved in Japan to ensure that customers get the best quality both as committed by the organisation and as experienced by the customer. Customer or even the supplier may not be aware of certain quality needs initially, but whenever they face problems IT SHOULD BE RESOLVED PERMANENTLY.



He said that JIT or Just in Time concept was evolved in Japan to eliminate or minimise INVENTORY inventory is money stuck-up in materials not in use when they are lying as Inventory.

In conclusion, he spoke of SMED (Single Minute Exchange of Dies) concept that ensures that all elements of activities that are external to the direct operation of the machine are independently carried out well before the previous operation is completed, so that it is ready for reloading.



Mr. Madhavan is an Electrical Engineer by profession and has extensive strategic business management and project management expertise - from concept to commercialization - and is considered as a TURNAROUND EXPERT, one among few, in India. He has turned around five companies, from impossible positions to continuing profitability, in a career spanning over thirty years. For his contribution to the Industry, Mr. Madhavan was awarded the "Rajiv Gandhi

Sadbhavana Award" for his contribution to the Electrical Power Sector in 1995. He was also honoured by the Delhi Telugu Academy with a National Award for his valuable contribution for the year 2000 in the field of Industry for 'Business Solutions'. He has been recognized by the CIGRE, Paris as a "Distinguished Member" of the body. He was nominated as one of the Men of the Millennium by Economic Times as well as Indian Express in Andhra Pradesh in the year 2000. He was nominated as among the Visionaries of Andhra Pradesh in 2000.



After retiring from Tecumseh Products India Limited, Mr. Madhavan started his own consultancy firm - M/s. K. S. Madhavan & Associates in April 2000 along with a few of his colleagues with extensive experience in internationally reputed organisations like World Bank, Asian Development Bank, Indian Planning Commission, etc. Sri Madhavan has also authored many books in the field of Quality Management.